



## 2017 Luc R. Pelletier Healthcare Quality Award for Improving Organizational Performance

### Description

Luc R. Pelletier served as editor-in-chief for the *Journal for Healthcare Quality* (JHQ) from 1998-2007. During his tenure, *JHQ* won many awards, devoted special issues to healthcare quality professionals and achieved unprecedented growth. Mr. Pelletier has consistently advocated for excellence and has shared his expertise through activities in professional organizations, teaching, writing, and publishing.

The Luc R. Pelletier Healthcare Quality Award is awarded to a NAHQ member who has developed and been actively involved in a performance improvement project, program or initiative which has demonstrated improved organizational performance for stakeholders. Candidates may be nominated by a NAHQ member.

### Eligibility Criteria

Eligible candidates will be NAHQ members who have actively participated in the creation and implementation of an individual performance improvement project, program, or initiative from its inception to completion. The project must have demonstrated the improvement of an organization's performance and have had a direct effect on the quality of healthcare for a defined group of patients or population.

The project must have been completed during the calendar year (January–December) before the year of the nomination.

Members of the Board, Recognition of the Profession Commission and Awards Team, Honorary members and NAHQ staff are ineligible for the award during their term of service.

### Award

The recipient receives complimentary registration to [NAHQ Next-2017, the leading conference for the Healthcare Quality Profession](#), a physical award, and recognition through various media channels.

### Requirements (All of the requirements listed below must be clearly evidenced in the nominee's application)

- I. NAHQ member for at least three (3) years.
- II. Resume.
- III. The application may not exceed ten (10) pages, including cover sheet, nomination, deployment process, and award information, as well as charts, graphs, or quality tools for analysis and display purposes. Letters of support are not included in the ten (10) page application limit.
- IV. One (1) support letter from a member of the nominee's organizational leadership or the nominee's immediate supervisor (a senior leader such as a chief executive officer, chief quality officer, or chief nursing officer) must accompany the nomination. The letter should confirm that the nominee was an active participant in the project and was instrumental in its success.

- V. One (1) support letter from a professional colleague involved in the project must accompany the nomination.

**\*\*Note: The Nominee must submit two (2) letters in support of his/her application: one from nominee's organizational leadership and one from a professional colleague. The letters should clearly identify support for the requirements for the award.**

**Deadline**

**The application must be received electronically by Friday, June 30, 2017** at the NAHQ office by sending materials to NAHQ Staff at [recognition@nahq.org](mailto:recognition@nahq.org). Questions about the application, eligibility or criteria? Contact [recognition@nahq.org](mailto:recognition@nahq.org).

**Application Form - 2017 Luc R. Pelletier Healthcare Quality Award for Improving Organizational Performance**

**Nominee's:**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail address: \_\_\_\_\_

State association of nominee (*if applicable*): \_\_\_\_\_

**Person nominating: (*if applicable*)**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Relationship to nominee: \_\_\_\_\_

E-mail address: \_\_\_\_\_

**Requirements:**

- I. Consecutive # of Years as a NAHQ member: \_\_\_\_\_
- II. Resume (*attach resume to application or submit as separate document labeled*)

**III. Project, Program, or Initiative**

### **III. Project, Program, or Initiative Cont'd**

## **IV. Letter of Support**

One (1) support letter from a member of the nominee's organizational leadership or the nominee's immediate supervisor (a senior leader such as a chief executive officer, chief quality officer, or chief nursing officer) must accompany the nomination. The letter should confirm that the nominee was an active participant in the project and was instrumental in its success.

## **V. Letter of Support**

One (1) support letter from a professional colleague involved in the project must accompany the nomination.

## Scoring

		*Indicates Awards Team to determine adequacy	
<b>Required</b>		I. Member of NAHQ for at least three (3) years.	
		II. Resume	
		*III. Project completed in the prior year	
		*IV. One (1) support letter from a member of the nominee's organizational leadership or the nominee's immediate supervisor (a senior leader such as a chief executive officer, chief quality officer, or chief nursing officer) must accompany the nomination. The letter should confirm that the nominee was an active participant in the project and was instrumental in its success.	
		*V. One (1) support letter from a professional colleague involved in the project must accompany the nomination.	
		Awards Team to review:	
		<b>Points Possible</b>	
<b>Concept</b>		Clear and measurable methods were used to identify the baseline to develop and justify the improvement project.	Yes or No (Yes = 20, Partial = 10, No = 0)
		Defined concept, method, process or device that improves the stakeholders' mission.	Yes or No (Yes = 20, Partial = 10, No = 0)
<b>Effective Use of Quality Tools</b>		Demonstrated use of appropriate data displays: flowcharts, fishbone, diagrams, histograms, etc.	(Score 2 points for each type of graphic utilized up to 10 points)
		Measurable objectives are clearly stated.	Yes or No (Yes = 10, Partial = 5, No = 0)
		Clearly written with methods used and cycles of evaluations clearly stated.	Yes or No (Yes = 10, Partial = 5, No = 0)
<b>Outcome</b>		Improvements in process, methods or measures clearly demonstrated by data.	Yes or No (Yes = 10, Partial = 5, No = 0)
		Can the project be replicated? For instance, can the trends, comparisons, and goals be applied to similar healthcare entities.	Yes or No (Yes = 10, Partial = 5, No = 0)
		Control process in place for sustainability results.	Yes or No (Yes = 10, Partial = 5, No = 0)