VIRTUAL CONFERENCE

Can't attend in Cincinnati? NAHQ's virtual conference offers more content than ever before with a curated program to help you translate quality into practice from the comfort of your own home or office.

WHAT DOES VIRTUAL CONFERENCE OFFER?

✓ Live streaming of 10 sessions, including all three keynote presentations
✓ Discussion Guide to continue conversations with your colleagues
✓ Interaction with the speakers during Q&A
✓ Up to 10 CPHQ CE hours and nursing contact hours
✓ Access to session recordings for 2 weeks after the event

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<th>Individual</th>
<th>Group 5+ (per person)*</th>
<th>Group 10+ (per person)*</th>
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<tr>
<td>NAHQ Member</td>
<td>$299</td>
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<td>Nonmember</td>
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Contact NAHQ at 800.966.9392 or info@nahq.org to register your group.

SCHEDULE*

All times are listed in Eastern Time.

**Monday, September 18**

8:30–9:45 AM
Opening General Session: Shift Your Brilliance; Simon Bailey, MA CSP CPAE

10–11 AM
Bridging the Quality Gap Across the Healthcare Continuum to Decrease Hospitalizations; Lenard L. Parisi, MA RN CPHQ FNAHQ

11:15 AM–12:15 PM
Stacking Blocks: A Practical and Easy Process Improvement Exercise; Carole Guinane, MBA RN

3–4 PM
Restructuring a Quality Program to Dramatically Improve Clinical Outcomes; Ellen Hargett, RN CPHQ LSSBB

**Tuesday, September 19**

8:30–9:45 AM
Panel Discussion: Insights into the Future of Healthcare Quality; Moderated by Lenard L. Parisi, MA RN CPHQ FNAHQ

11:15 AM–12:15 PM
Getting Excellent Advice Isn't Enough, Getting that Advice Implemented Is Key; Bert Thurlo-Walsh, RN CPHQ, and Gloria Plottel, MS MBA

3:30–4:30 PM
Do You Have the Skills to Make a Transformation in Your Organization?; Sarah Pavelka, PhD MHA OTR/L FNAHQ CPHQ

**Wednesday, September 20**

8–9:15 AM
Closing General Session: Yippee, Another Day in Paradise!...Driving Negativity Out of the Workplace; Liz Jazwiec, RN

10–11 AM
Quality and the Revenue Cycle: What Quality Professionals Need To Know; Kim Charland, BA RHIT CCS

11:15 AM–12:15 PM
Electronic Clinical Quality Measures: The Future is Now!; Kathryn Lesh, PHD MS BC RN CPHQ