

# NAHQnext

The Leading Conference for the Healthcare Quality Profession

## VIRTUAL CONFERENCE

Can't attend in Cincinnati? NAHQ's virtual conference offers more content than ever before with a curated program to help you translate quality into practice from the comfort of your own home or office.

### WHAT DOES VIRTUAL CONFERENCE OFFER?

- ✓ Live streaming of 10 sessions, including all three keynote presentations
- ✓ Discussion Guide to continue conversations with your colleagues
- ✓ Interaction with the speakers during Q&A
- ✓ Up to 10 CPHQ CE hours and nursing contact hours
- ✓ Access to session recordings for 2 weeks after the event

	Individual	Group 5+ (per person)*	Group 10+ (per person)*
NAHQ Member	\$299	\$269	\$254
Nonmember	\$399	\$359	\$339

Visit [NAHQ's website](#) to register as an individual. Contact NAHQ at 800.966.9392 or [info@nahq.org](mailto:info@nahq.org) to register your group.

### SCHEDULE\*

All times are listed in Eastern Time.

#### Monday, September 18

8:30–9:45 AM

**Opening General Session: Shift Your Brilliance;** *Simon Bailey, MA CSP CPAE*

10–11 AM

**Bridging the Quality Gap Across the Healthcare Continuum to Decrease Hospitalizations;** *Lenard L. Parisi, MA RN CPHQ FNAHQ*

11:15 AM–12:15 PM

**Stacking Blocks: A Practical and Easy Process Improvement Exercise;** *Carole Guinane, MBA RN*

3–4 PM

**Restructuring a Quality Program to Dramatically Improve Clinical Outcomes;** *Ellen Hargett, RN CPHQ LSSBB*

#### Tuesday, September 19

8:30–9:45 AM

**Panel Discussion: Insights into the Future of Healthcare Quality;** *Moderated by Lenard L. Parisi, MA RN CPHQ FNAHQ*

11:15 AM–12:15 PM

**Getting Excellent Advice Isn't Enough, Getting that Advice Implemented Is Key;** *Bert Thurlo-Walsh, RN CPHQ, and Gloria Plottel, MS MBA*

3:30–4:30PM

**Do You Have the Skills to Make a Transformation in Your Organization?;** *Sarah Pavelka, PhD MHA OTR/L FNAHQ CPHQ*

#### Wednesday, September 20

8–9:15 AM

**Closing General Session: Yippee, Another Day in Paradise!...Driving Negativity Out of the Workplace;** *Liz Jazwiec, RN*

10–11 AM

**Quality and the Revenue Cycle: What Quality Professionals Need To Know;** *Kim Charland, BA RHIT CCS*

11:15 AM–12:15 PM

**Electronic Clinical Quality Measures: The Future is Now!;** *Kathryn Lesh, PHD MS BC RN CPHQ*