

# 2017 Annual Report Addendum



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# Strategic Plan

**Vision:** The healthcare quality profession is recognized and valued as essential.

**Mission:** To advance the Healthcare Quality Profession leading to positive health outcomes.

## **Strategic Goal Areas:**

### *Certification/Recertification*

The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

### *Education*

NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

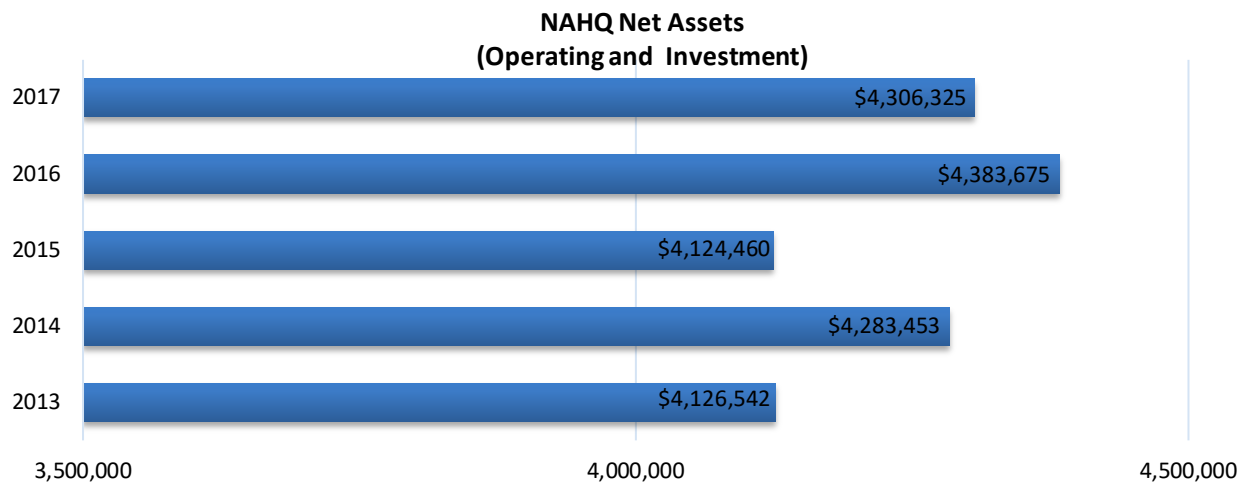
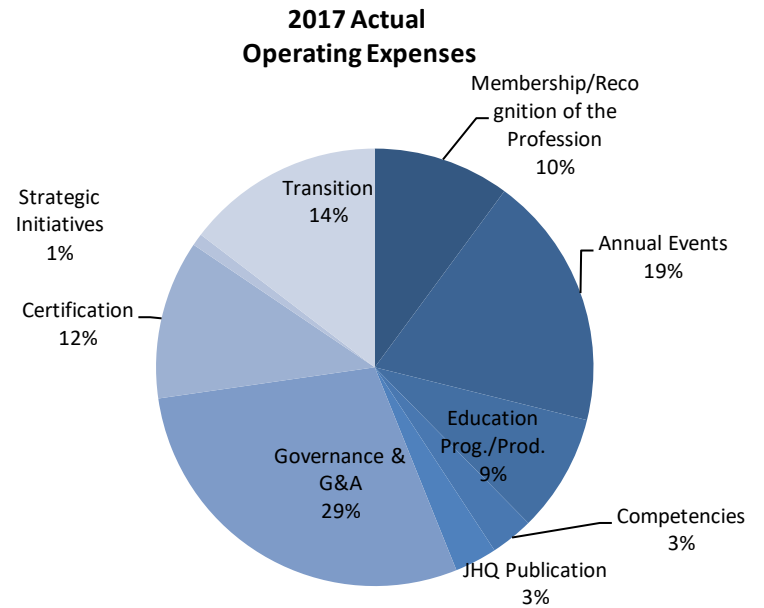
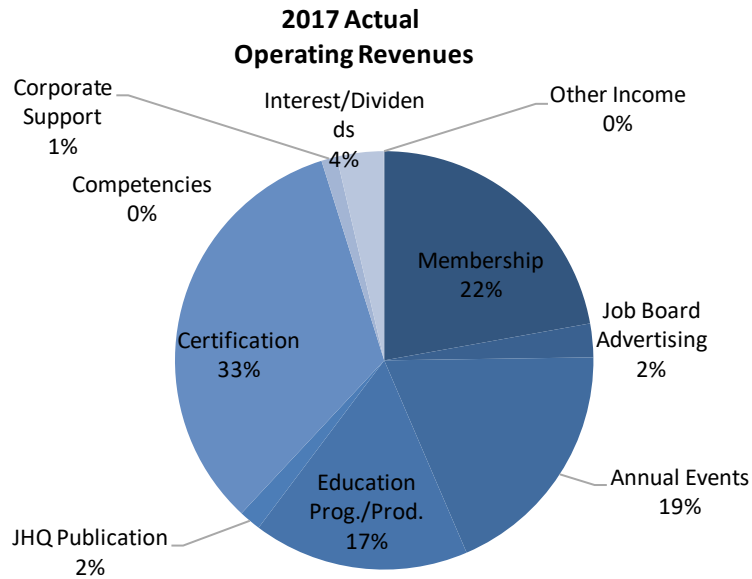
### *Essential Competencies*

To define the body of knowledge and competencies for the healthcare quality profession.

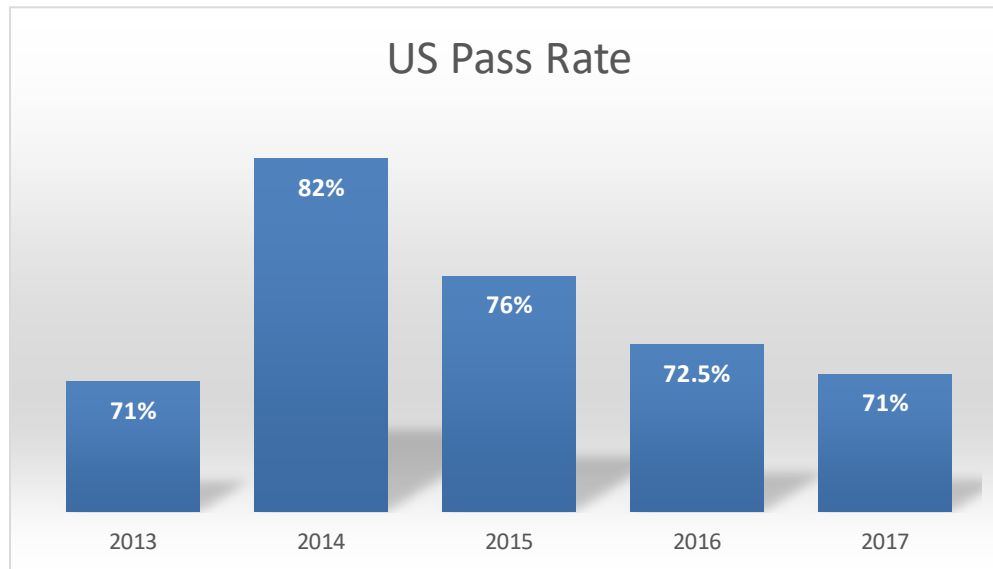
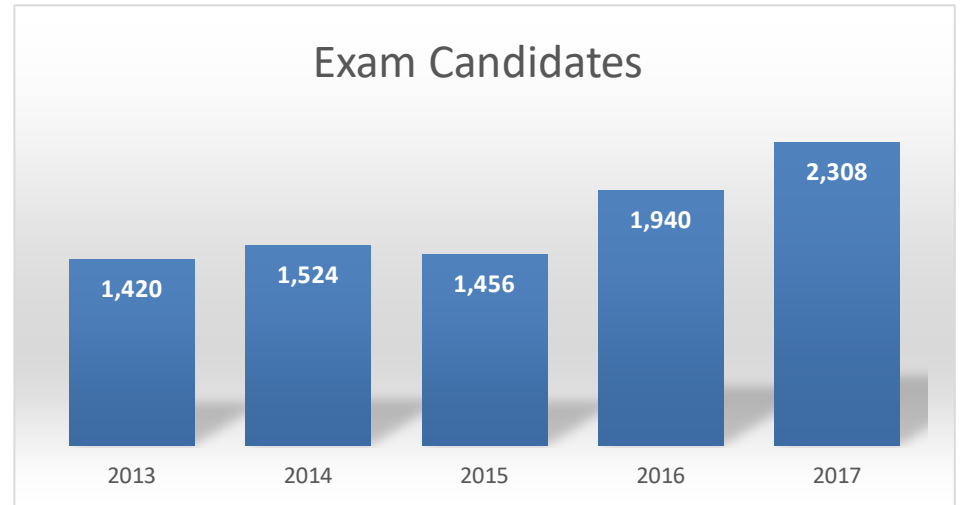
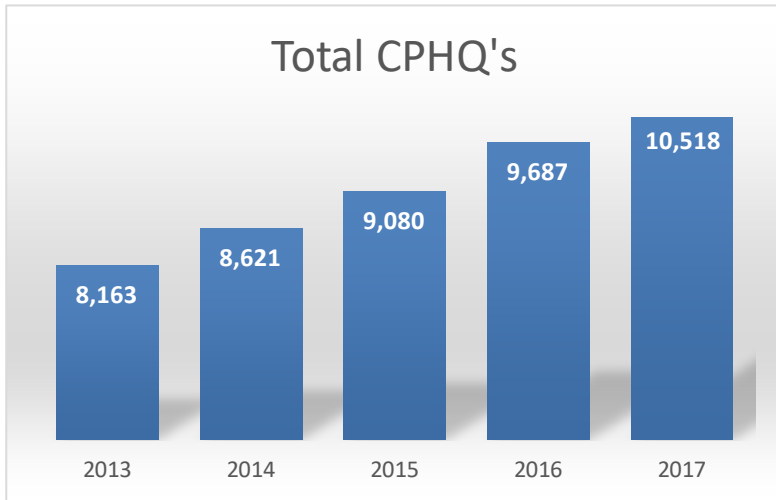
### *Recognition of the profession*

Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.

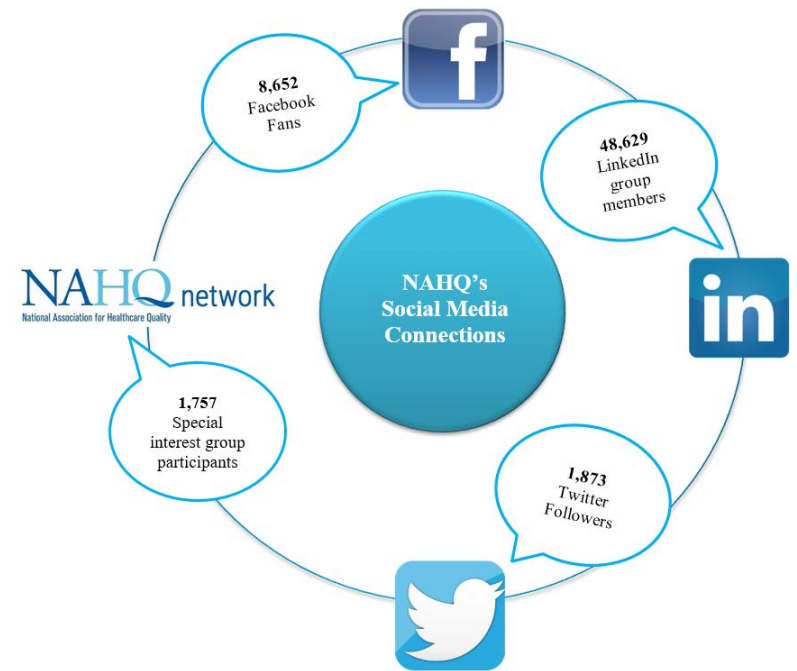
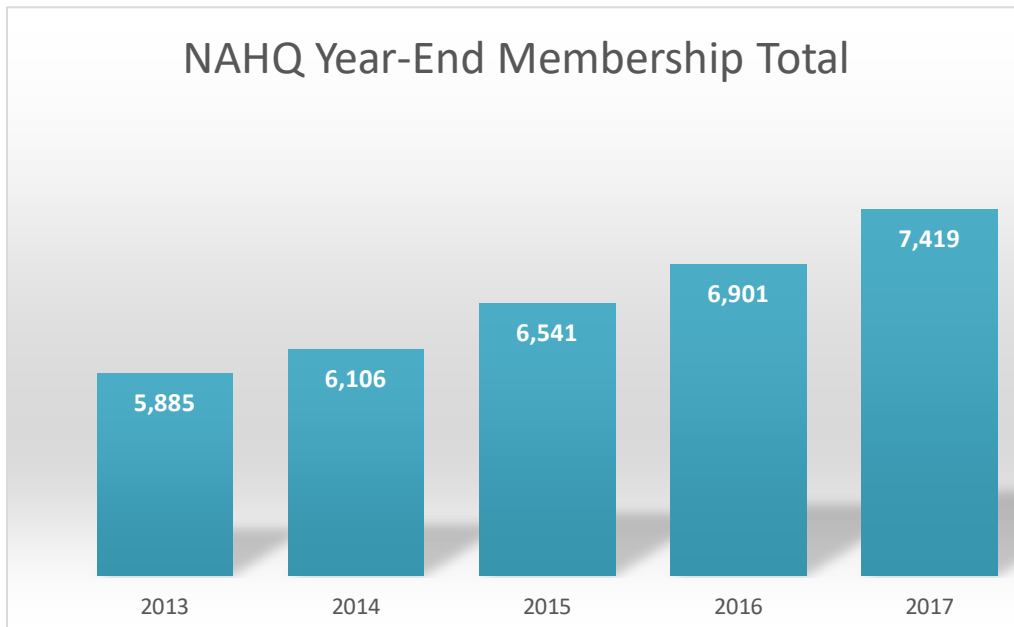
# Operations



# Certification



# Membership & Engagement



# NAHQ Volunteers

## NAHQ Board of Directors

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Timothy McCLung  
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April Taylor

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Jason Gillikin

Mary Huddleston  
Brenda Sthen

**Healthcare Quality Foundation Team**

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Brenda Sthen

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Thomas Smith

## Past Presidents

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Becky Jones (1977)  
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Sandra Ambrosi (1979)  
Robert Warner (1980)  
Barbara Hubbard Conway (1981, 1984)  
Patsy Flensburg (1982)  
Mary Howland (1983)  
Anna Prescott (1985)  
Kay Speece (1986)  
Ann Schmitt (1987)  
Kay Cerjak (1988)  
Pat Lefkowitz-Ziegler (1989)  
Sherry Peterson (1990)  
Judy Homa-Lowry (1991)  
Sandra Bassett Robinson (1992)  
Claire Davis (1993)  
Frank Appel (1994)  
Jean Macrander (1995)  
Janet Brown (1996)  
Sarah Tackett (1997)  
Diane Rogier (1998)  
Diane Mikell (1999)  
Jennifer Brown (2000)  
Kathryn Clinefelter (2001)  
Faye Wilson (2002)  
Lj Guthman (2003)  
Nancy Claflin (2004)  
John Hartley (2005)  
Anna Marie Butrie (2006)

Heidi Benson (2007)  
Thomas Smith (2008)  
Cathy Munn (2009)  
Linda Scribner (2010)  
Susan Goodwin (2011)  
Betty Brown (2012)  
Lee Hamilton (2013)  
Lenard L. Parisi (2014)  
Mary Huddleston (2015)  
Michael Greer (2016)

## Professional Recognition

### Compass Award

Lenard L. Parisi, RN MA CPHQ FNAHQ

### Claire Glover Distinguished Member Award

Terry Lynn Altpeter, PhD EJD RN CPHQ PCC

### Luc R. Pelletier Healthcare Quality Award

Glenda Stewart, RN MSN CPHQ

### JHQ Impact Article of the Year Award

Suzanne Mitchell, MD MS

### Fellowship

Cheri Graham- Clark, MSN RN CPHQ FNAHQ CPHRM SSBB

Susan Hendrickson, RN FACHE CPHQ

Susan Nance, CPHQ FNAHQ

Nidia Williams, PhD CPHQ FNAHQ

Rose Langdon, MBA RN BA BS BSN CPHQ

