

VIRTUAL CONFERENCE

Can't attend in Minneapolis? NAHQ's virtual conference offers more content than ever before with a curated program to help you translate quality into practice from the comfort of your own home or office.

WHAT DOES VIRTUAL CONFERENCE OFFER?

- ✓ Live streaming of 10 sessions, including all three key-note presentations
- ✓ Discussion Guide to continue conversations with your colleagues
- ✓ Interaction with the speakers during Q&A
- ✓ Up to 10 CPHQ CE hours and nursing contact hours
- ✓ Access to session recordings for 2 weeks after the event

	Individual	Group 5+ (per person)	Group 10+ (per person)
NAHQ Member	\$299	\$269	\$254
Nonmember	\$399	\$359	\$339

Visit [NAHQ's website](#) to register online as an individual or mail in your check with a completed [registration form](#). Contact NAHQ at 847.375.4720 to register your group.

SCHEDULE (All times are listed in Central Time)

Monday, November 5

8:30–9:45 am

Opening General Session: Carla's Pearls

Carla Harris

Vice Chairman and Managing Director, Morgan Stanley

11 am–12 pm

Making It Work: Selecting the Right PPI Tool for Your QI Project

Deirdre McCaughey, PhD MBA LSSBB

Gwen E. McGhan, PhD RN LSSGB

1:30–2:30 pm

Are You Sure You Made an Improvement?

Gary Wax, RN MPH CPHQ

Tuesday, November 6

8:30–9:30 am

General Session: The State of the Healthcare Quality Workforce: Past, Present, and Future

9:45–10:45 am

Stay on Track: Using Dashboards and Scorecards in Healthcare Analytics

Nidia Williams, PhD MBB CPHQ FNAHQ

Cathy E. Duquette, PhD RN NEA-BC CPHQ FNAHQ

Tuesday, November 6 cont.

11 am–12 pm

Living the Impossible Dream: Making Quality Fun

Lynn Murphy, RN MSN CPHQ PCCN-K

Maggie Reavis, RN BSN CIC CCRN-K

2:45–3:45 pm

Prioritizing Initiatives: The Art and Science of Quality Planning and Assessment

Carole S. Guinane, RN MBA CPHQ

Wednesday, November 7

8–9:30 am

Closing General Session: Finding the Funny in Change

Jan McInnis

Author

9:45–10:45 am

Ongoing Staff Engagement In and Knowledge About Regulatory Standards Compliance 2.0

Ellen J. Evans, MSN MPH CPHQ CJCP CPPS RN

11 am–12 pm

AHRQ's Prevention Quality Indicators: Using Data Measures to Improve Population Health

Diane Stollenwerk, MPP

Peter McGough, MD FAAFP

Leslie L. Porth, PhD