2019 Annual Report Addendum

Prepared by:
Sandra Jones, BSN MSM RN CPHQ CPHRM LNCC- 2019 President
Stephanie E. Mercado, CAE- NAHQ CEO & Executive Director

National Association for Healthcare Quality
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Strategic Plan

**Vision:** The healthcare quality profession is recognized and valued as essential.

**Mission:** To advance the Healthcare Quality Profession leading to positive health outcomes.

**Strategic Goal Areas:**

*Certification/Recertification*
The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

*Education*
NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

*Essential Competencies*
To define the body of knowledge and competencies for the healthcare quality profession.

*Recognition of the profession*
Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.
Certification

Total CPHQs

<table>
<thead>
<tr>
<th>Year</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>9,086</td>
<td>9,687</td>
<td>10,518</td>
<td>11,246</td>
<td>12,000</td>
</tr>
</tbody>
</table>

Exam Candidates

<table>
<thead>
<tr>
<th>Year</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>1,456</td>
<td>1,940</td>
<td>2,308</td>
<td>2,630</td>
<td>2,771</td>
</tr>
</tbody>
</table>

US Pass Rate

<table>
<thead>
<tr>
<th>Year</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>76%</td>
<td>73%</td>
<td>71%</td>
<td>71%</td>
<td>71%</td>
</tr>
</tbody>
</table>
Membership & Engagement

NAHQ Year-End Membership Total

<table>
<thead>
<tr>
<th>Year</th>
<th>Membership Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>6,541</td>
</tr>
<tr>
<td>2016</td>
<td>6,901</td>
</tr>
<tr>
<td>2017</td>
<td>7,419</td>
</tr>
<tr>
<td>2018</td>
<td>7,603</td>
</tr>
<tr>
<td>2019</td>
<td>7,774</td>
</tr>
</tbody>
</table>
NAHQ Volunteers

**NAHQ Board of Directors**
Sandra Jones, BSN MSM RN CPHQ CPHRM LNCC  
President
Carole Guinane, RN BA MBA CPHQ  
President Elect
Carole Pulaski, MSA BSN CPHQ  
Immediate Past President
Marian Savage, MSN RN NEA-BC CPHQ PMP  
Secretary/Treasurer
Cheri Graham-Clark, MSN RN PHN CPHQ CPHRM ASQ CSSBB  
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Michael R. Friedman, MD CPHQ  
Director-at-Large
Eric Witte, PT DPT MBA CPHQ  
Director-at-Large
Patricia Resnik, MJ MBA RRT FACHE CPHQ CHC  
Education Commission Chair
Emmett Ervin, MPA CPHQ  
Healthcare Quality Certification Commission Chair
Nancy Curdy, MSN MS-HQPS RN CPHQ CPPS  
Recognition of the Profession Commission Chair
Nidia Williams, PhD MBB CPHQ FNAHQ  
Competencies Commission Chair
Stephanie Mercado, CAE  
CEO & Executive Director
Abstract Task Team
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Leah Berg
Liz Carlton
Molly Pfau Clopp
Filiz Demirci
Maria Granzotti
Megan McIntyre
Michael Mazzotta

Advisors
Betty Brown
Lenard Parisi

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Chair
Linda Weirauch
Members
Michael Garrity
Adam Harris
Cindy Linck
Anne Shirah
Gregory Stockslager
Saif Ullah
Kassie Waters

Competencies Commission
Chair
Nidia Williams
Members
Deb Bulger
Jodi Eisenberg
Tricia Elliott
Kari Gali
Suzie Miltner
Barb Rebold
Terry Stafford
Glenda Stewart

Conference Planning Team
Chair
Joyce Hall
Lynnette Jack
Members
Tina Bailey
Doreen Donohue
Rhonda Filipp
Carolyn Hann
Judith Smith
Rachel Uzlik
Gail Wietor

Education Commission
Chair
Patty Resnik
Members
Sherri Coverdale
Joyce Hall
Ellen Hargett
Deirdre McCaughey
Tim McClung
Bert Thurlo-Walsh
Finance
Chair
Marian Savage
Members
Cheri Graham-Clark
Carole Guinane
Sandra Jones
Kathleen Nichols

Fellowship Review
Team
Chair
Cathy Duquette
Members
Jacque Cole
Kate Hatfield
Sandra Robinson
Rose Langdon
Faye Wilson

Healthcare Quality Foundation Board
Chair
Carole Pulaski
Members
Nancy Curdy
Carole Guinane
Mary Huddleston
Marian Savage

Healthcare Quality Foundation Team
Chair
Mary Huddleston
Members
Michael Barozzini
Cynthia McCauley
Melanie Meyer
Puja Patel
Rachel Raia
Terri Savino
April Schmidt
Christina Vance

Healthcare Quality Certification Commission
Chair
Emmett Ervin
Members
Andy Banerjee
Jhun De Villa
Sandi Greenawalt
Galye Hurt
Michelle Scharnott
Kathy Mechler
Diane Pitchford
Abel Tadesse
April Taylor
JHQ Editorial Board

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Suzie Miltner
Robert Rosati

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Robert Amland
Diane Storer Brown
Timothy W. Farrell
Stephen Grossbart
Linda Harrington
Marilyn Harz
Kathleen Mechler
Kevin Park
Joann Speer Sorra
Kathleen Tornow Chai
Susan White
Nidia Williams

Recognition of the Profession Commission

Chair
Nancy Curdy

Members
Yvonne Acker
Cathy Duquette
Patricia Kirkpatrick
Linda Weirauch

Test Development Team

Chair
Gayle Hurt

Members
Bette Akpan
Rebecca Cahill
Steve Chinn
Denise Comeau
Cindy Hamilton
Albert (Irv) Koehler
Lynn Murphy
Amanda Schwerdtfeger
Kori Wolcott

Nominations Team

Chair
Nancy Curdy

Members
Carole Guinane
Sandra Jones
Carole Pulaski
Item Writing Work Group

Members
Janet Abernathy
Lisa Betancourt
Judy Bielby
Rebecca Cahill
Alyson Covington
Christina English
Ellen Evans
Kama Ferryman
Sheranda M Fesler
Aparna Gupta
Lakesha Kinnerson
Zahava Lipton
Erin Mullaghy
Sandra Myers
Anto Paul
Jose Quintana
Nate Schueller
Christina Slee
Carla Snyder
April Taylor
Karen Taylor
Carol Ann Wentzel
Past Presidents

Rebecca Dimitroff Jones (1976)
Becky Jones (1977)
Becky Eiss (1978)
Sandra Ambrosi (1979)
Robert Warner (1980)
Barbara Hubbard Conway (1981, 1984)
Patsy Flensborg (1982)
Mary Howland (1983)
Anna Prescott (1985)
Kay Speece (1986)
Kay Cerjak (1988)
Pat Lefkowitz-Ziegler (1989)
Sherry Peterson (1990)
Judy Homa-Lowry (1991)
Sandra Bassett Robinson (1992)
Claire Davis (1993)
Frank Appel (1994)
Jean Macrander (1995)
Janet Brown (1996)
Sarah Tackett (1997)
Diane Rogier (1998)
Diane Mikell (1999)
Kathryn Clinefelter (2001)
Lj Guthman (2003)
Nancy Claflin (2004)
John Hartley (2005)
Anna Marie Butrie (2006)
Heidi Benson (2007)
Thomas Smith (2008)
Cathy Munn (2009)
Linda Scribner (2010)
Susan Goodwin (2011)
Betty Brown (2012)
Lee Hamilton (2013)
Lenard L. Parisi (2014)
Mary Huddleston (2015)
Michael Greer (2016)
Nancy Curdy (2017)
Carole Pulaski (2018)
Professional Recognition

Claire Glover Distinguished Member Award
*Tricia Elliott, MBA CPHQ*

JHQ Impact Article of the Year Award
*Young-Rock Hong, MPH*

Rising Quality Star
*Krishnan Sankaranarayanan, MS MBA CPHQ CPHRM CPPS DFASHRM FISQua FNAHQ*

Fellowship
*Terri Savino, DNP RN CPHQ CPXP FNAHQ*

2019 Award Winners