Search for **Zoom** in the App Store or Google Play

Download, Install, and Run **Zoom Cloud Meetings** app

**Test your connection (mobile):**

- Click on this [test link](#)
- Click **Join**

- When prompted to open in another app click **YES**
- Enter your name and click **OK**
- Click **JOIN WITH VIDEO**
  - Allow Zoom to access your camera
- Click **CALL VIA DEVICE AUDIO**
  - Allow Zoom to access your microphone

If you see a video of yourself then you are setup for your telehealth visit. If you experience any trouble please refer to [Zoom Support](#). If you continue to experience technical difficulties then please notify your provider.

---

The materials are intended solely for general educational and information purposes, and are not intended to provide professional advice. EMORY MAKES NO WARRANTIES, EXPRESS OR IMPLIED AS TO THE MATERIALS, INCLUDING, WITHOUT LIMITATION, COMPLIANCE WITH QUALITY, REGULATORY, ACCREDITATION OR STANDARDS OF CARE. EMORY EXPRESSLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE RELATED TO THE MATERIAL.

Copyright 2020, Emory University and Emory Healthcare
Test your connection (Web):

1. Navigate to [http://zoom.us/test](http://zoom.us/test) in Google Chrome (preferred browser) or click this link
2. Click
3. Click JOIN FROM YOUR BROWSER

Launching...

Please click Open Zoom Meetings if you see the system dialog.

If nothing prompts from browser, click here to launch the meeting, or download & run Zoom.

If you cannot download or run the application, click from your browser.

4. Enter your name and Click Join
5. Click Join Audio by Computer

6. Click ALLOW
7. Click
8. Click ALLOW

If you see a video of yourself then you are setup for your telehealth visit. If you experience any trouble please refer to [Zoom Support](https://zoom.us/system/status). If you continue to experience technical difficulties then please notify your provider to reschedule your appointment.