

# 2019 Annual Report Addendum



Prepared by:  
Sandra Jones, BSN MSM RN CPHQ CPHRM LNCC- 2019 President  
Stephanie E. Mercado, CAE- NAHQ CEO & Executive Director

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# Strategic Plan

**Vision:** The healthcare quality profession is recognized and valued as essential.

**Mission:** To advance the Healthcare Quality Profession leading to positive health outcomes.

## **Strategic Goal Areas:**

### *Certification/Recertification*

The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

### *Education*

NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

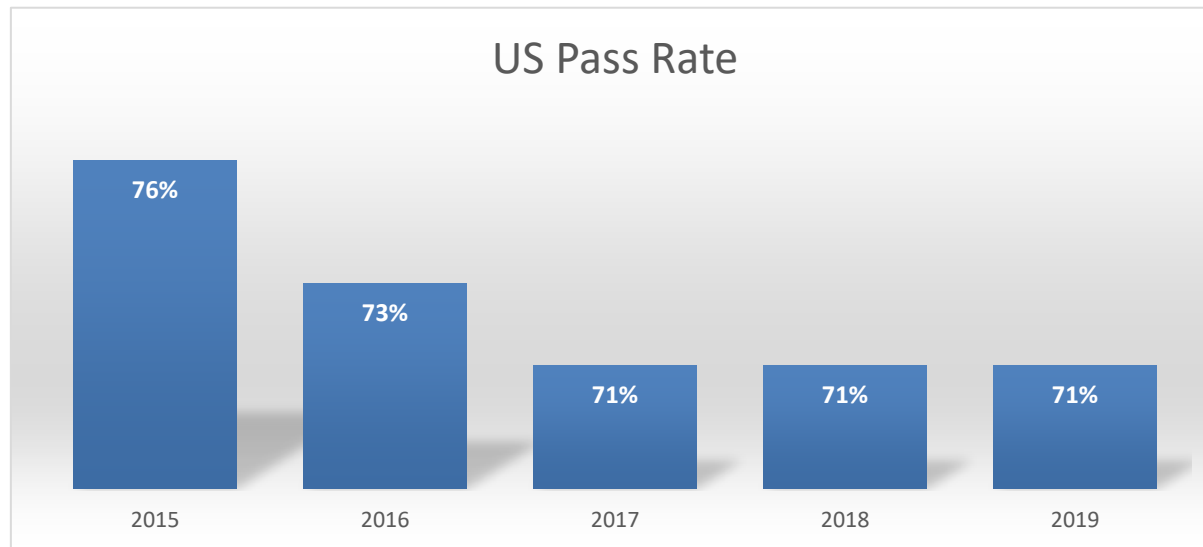
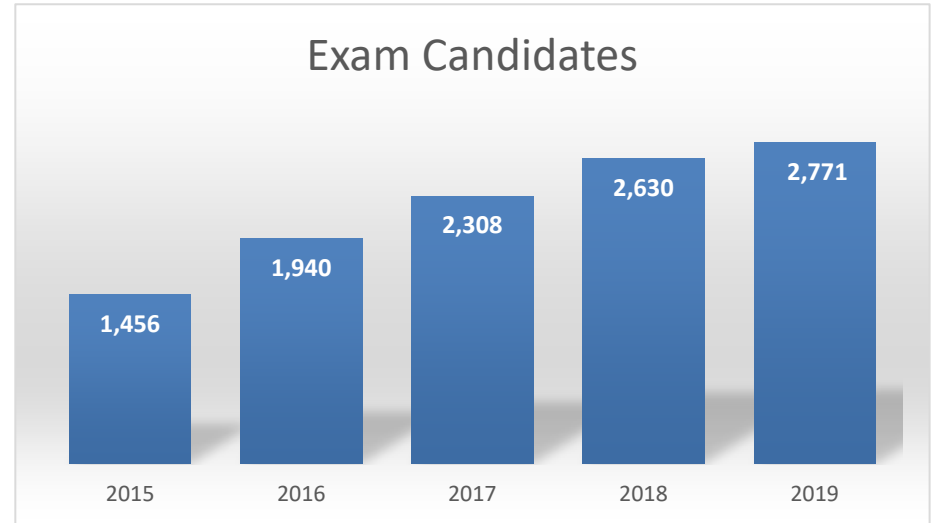
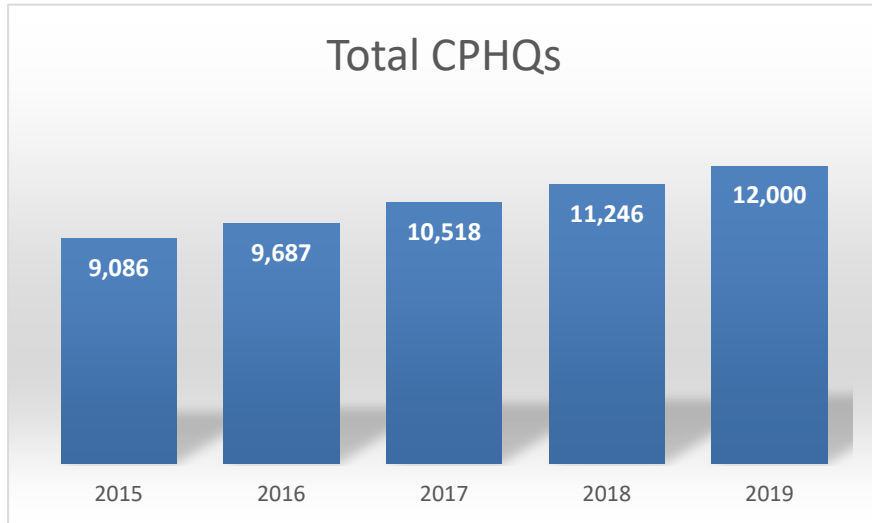
### *Essential Competencies*

To define the body of knowledge and competencies for the healthcare quality profession.

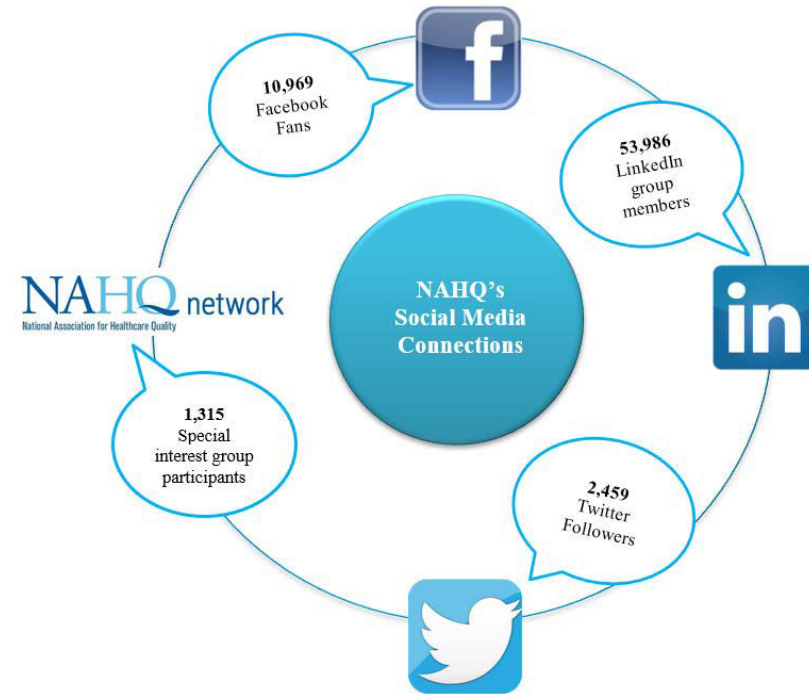
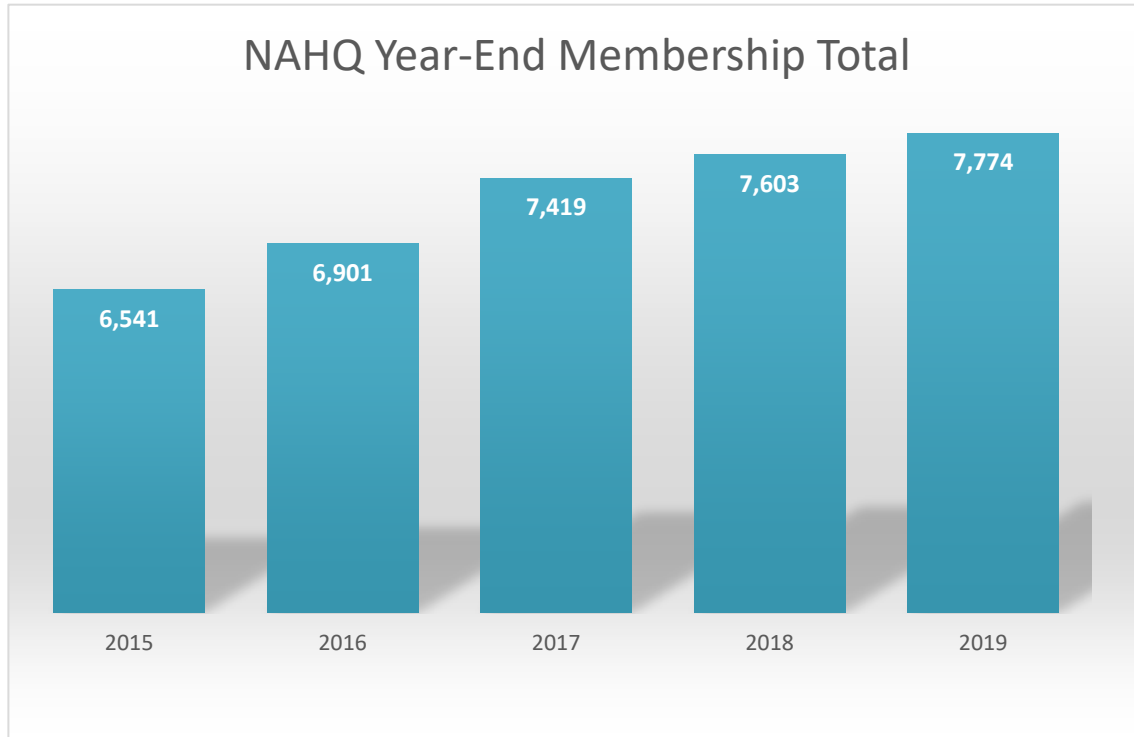
### *Recognition of the profession*

Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.

# Certification



# Membership & Engagement



# NAHQ Volunteers

## NAHQ Board of Directors

Sandra Jones, BSN MSM RN CPHQ CPHRM LNCC

President

Carole Guinane, RN BA MBA CPHQ

President Elect

Carole Pulaski, MSA BSN CPHQ

Immediate Past President

Marian Savage, MSN RN NEA-BC CPHQ PMP

Secretary/Treasurer

Cheri Graham-Clark, MSN RN PHN CPHQ CPHRM ASQ CSSBB

Director at Large

Michael R. Friedman, MD CPHQ

Director-at-Large

Eric Witte, PT DPT MBA CPHQ

Director-at-Large

Patricia Resnik, MJ MBA RRT FACHE CPHQ CHC

Education Commission Chair

Emmett Ervin, MPA CPHQ

Healthcare Quality Certification Commission Chair

Nancy Curdy, MSN MS-HQPS RN CPHQ CPPS

Recognition of the Profession Commission Chair

Nidia Williams, PhD MBB CPHQ FNAHQ

Competencies Commission Chair

Stephanie Mercado, CAE

CEO & Executive Director



2019 Board of Directors

## **Abstract Task Team**

### **Members**

Leah Berg  
Liz Carlton  
Molly Pfau Clopp  
Filiz Demirci  
Maria Granzotti  
Megan McIntyre  
Michael Mazzotta

### **Advisors**

Betty Brown  
Lenard Parisi

## **Awards Team**

### **Chair**

Linda Weirauch

### **Members**

Michael Garrity  
Adam Harris  
Cindy Linck  
Anne Shirah  
Gregory Stockslager  
Saif Ullah  
Kassie Waters

## **Competencies Commission**

### **Chair**

Nidia Williams

### **Members**

Deb Bulger  
Jodi Eisenberg  
Tricia Elliott  
Kari Gali  
Suzie Miltner  
Barb Rebold  
Terry Stafford  
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### **Chair**

Joyce Hall  
Lynnette Jack

### **Members**

Tina Bailey  
Doreen Donohue  
Rhonda Filipp  
Carolyn Hann  
Judith Smith  
Rachel Uzlik  
Gail Wietor

## **Education Commission**

### **Chair**

Patty Resnik

### **Members**

Sherri Coverdale  
Joyce Hall  
Ellen Hargett  
Deirdre McCaughey  
Tim McClung  
Bert Thurlo-Walsh

## **Finance**

### **Chair**

Marian Savage

### **Members**

Cheri Graham-Clark

Carole Guinane

Sandra Jones

Kathleen Nichols

## **Fellowship Review**

### **Team**

#### **Chair**

Cathy Duquette

#### **Members**

Jacque Cole

Kate Hatfield

Sandra Robinson

Rose Langdon

Faye Wilson

## **Healthcare Quality Certification**

### **Commission**

#### **Chair**

Emmett Ervin

#### **Members**

Andy Banerjee

Jhun De Villa

Sandi Greenawalt

Galye Hurt

Michelle Scharnott

Kathy Mechler

Diane Pitchford

Abel Tadesse

April Taylor

## **Healthcare Quality Foundation Board**

### **Chair**

Carole Pulaski

### **Members**

Nancy Curdy

Carole Guinane

Mary Huddleston

Marian Savage

## **Healthcare Quality Foundation Team**

### **Chair**

Mary Huddleston

### **Members**

Michael Barozzini

Cynthia McCauley

Melanie Meyer

Puja Patel

Rachel Raia

Terri Savino

April Schmidt

Christina Vance



## **JHQ Editorial Board**

### **Editor in Chief**

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### **Associate Editors**

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Cathy Duquette

Suzie Miltner

Robert Rosati

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Diane Storer Brown

Timothy W. Farrell

Stephen Grossbart

Linda Harrington

Marilyn Harz

Kathleen Mechler

Kevin Park

Joann Speer Sorra

Kathleen Tornow Chai

Susan White

Nidia Williams

## **Nominations Team**

### **Chair**

Nancy Curdy

### **Members**

Carole Guinane

Sandra Jones

Carole Pulaski

## **Recognition of the Profession Commission**

### **Chair**

Nancy Curdy

### **Members**

Yvonne Acker

Cathy Duquette

Patricia Kirkpatrick

Linda Weirauch

## **Test Development Team**

### **Chair**

Gayle Hurt

### **Members**

Bette Akpan

Rebecca Cahill

Steve Chinn

Denise Comeau

Cindy Hamilton

Albert (Irv) Koehler

Lynn Murphy

Amanda Schwerdtfeger

Kori Wolcott

## **Item Writing Work Group**

### **Members**

Janet Abernathy

Lisa Betancourt

Judy Bielby

Rebecca Cahill

Alyson Covington

Christina English

Ellen Evans

Kama Ferryman

Sheranda M Fesler

Aparna Gupta

Lakesha Kinnerson

Zahava Lipton

Erin Mullaghy

Sandra Myers

Anto Paul

Jose Quintana

Nate Schueller

Christina Slee

Carla Snyder

April Taylor

Karen Taylor

Carol Ann Wentzel

## Past Presidents

Rebecca Dimitroff Jones (1976)  
Becky Jones (1977)  
Becky Eiss (1978)  
Sandra Ambrosi (1979)  
Robert Warner (1980)  
Barbara Hubbard Conway (1981, 1984)  
Patsy Flensburg (1982)  
Mary Howland (1983)  
Anna Prescott (1985)  
Kay Speece (1986)  
Ann Schmitt (1987)  
Kay Cerjak (1988)  
Pat Lefkowitz-Ziegler (1989)  
Sherry Peterson (1990)  
Judy Homa-Lowry (1991)  
Sandra Bassett Robinson (1992)  
Claire Davis (1993)  
Frank Appel (1994)  
Jean Macrander (1995)  
Janet Brown (1996)  
Sarah Tackett (1997)  
Diane Rogier (1998)  
Diane Mikell (1999)  
Jennifer Brown (2000)  
Kathryn Clinefelter (2001)

Faye Wilson (2002)  
Lj Guthman (2003)  
Nancy Claflin (2004)  
John Hartley (2005)  
Anna Marie Butrie (2006)  
Heidi Benson (2007)  
Thomas Smith (2008)  
Cathy Munn (2009)  
Linda Scribner (2010)  
Susan Goodwin (2011)  
Betty Brown (2012)  
Lee Hamilton (2013)  
Lenard L. Parisi (2014)  
Mary Huddleston (2015)  
Michael Greer (2016)  
Nancy Curdy (2017)  
Carole Pulaski (2018)

## Professional Recognition

Claire Glover Distinguished Member Award  
*Tricia Elliott, MBA CPHQ*

JHQ Impact Article of the Year Award  
*Young-Rock Hong, MPH*

Rising Quality Star  
*Krishnan Sankaranarayanan, MS MBA CPHQ CPHRM CPPS  
DFASHRM FISQua FNAHQ*

Fellowship  
*Terri Savino, DNP RN CPHQ CPXP FNAHQ*



2019 Award Winners