

2020 Annual Report Addendum



Prepared by:

Carole Guinane, RN BSBA MBA BBSS CPHQ- 2020 President

Stephanie E. Mercado, CAE CPHQ- NAHQ CEO & Executive Director

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Strategic Plan

Vision: The healthcare quality profession is recognized and valued as essential.

Mission: To prepare a coordinated, competent workforce to lead and advance healthcare quality across the continuum of healthcare.

Strategic Goal Areas:

Certification/Recertification

The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

Education

NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

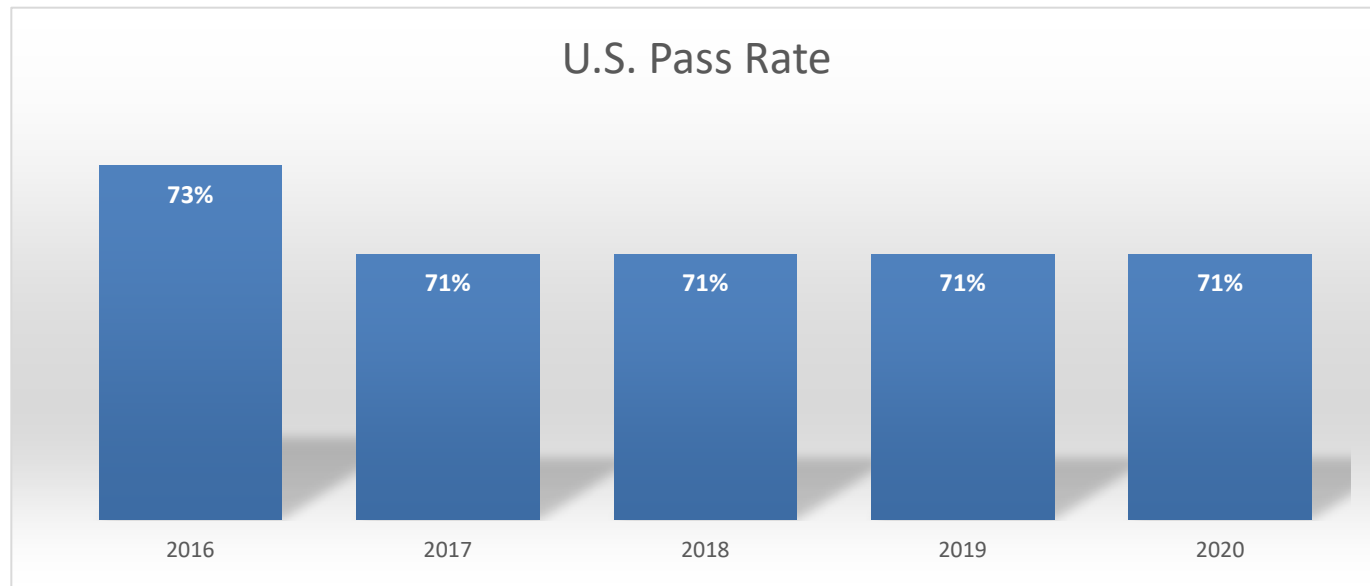
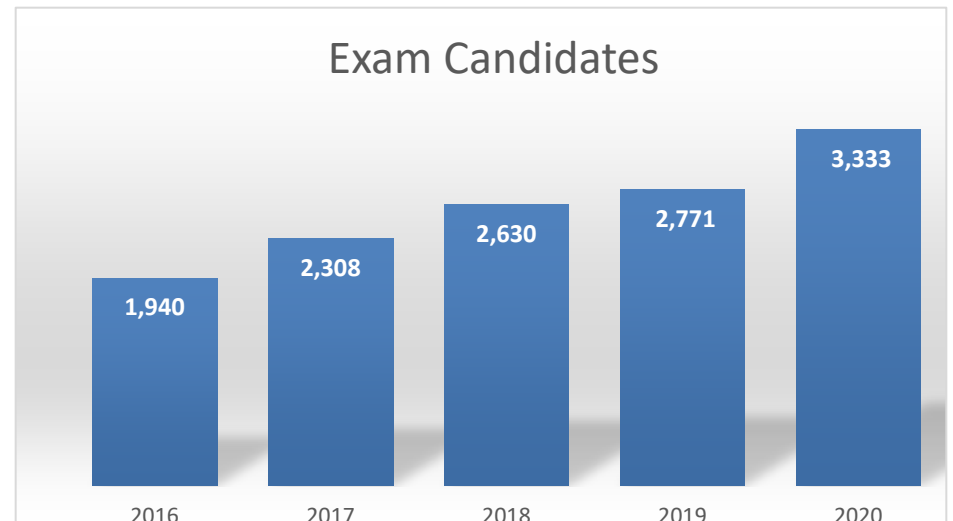
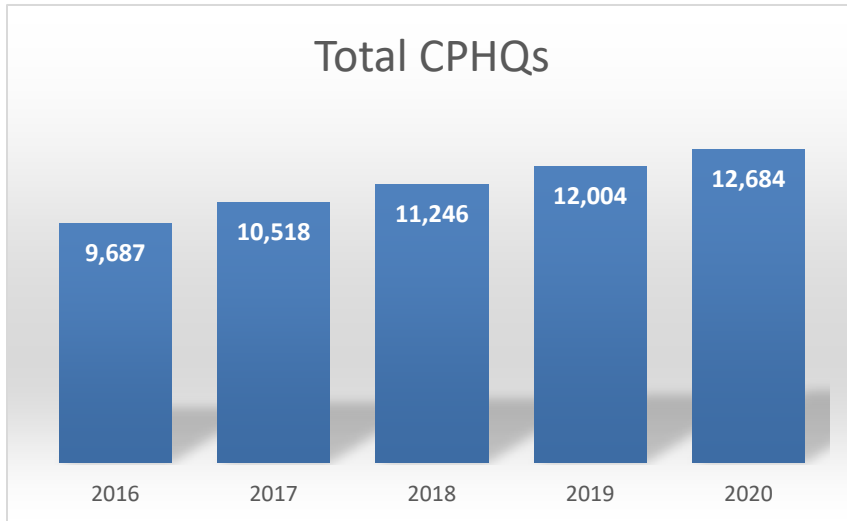
Essential Competencies

To define the body of knowledge and competencies for the healthcare quality profession.

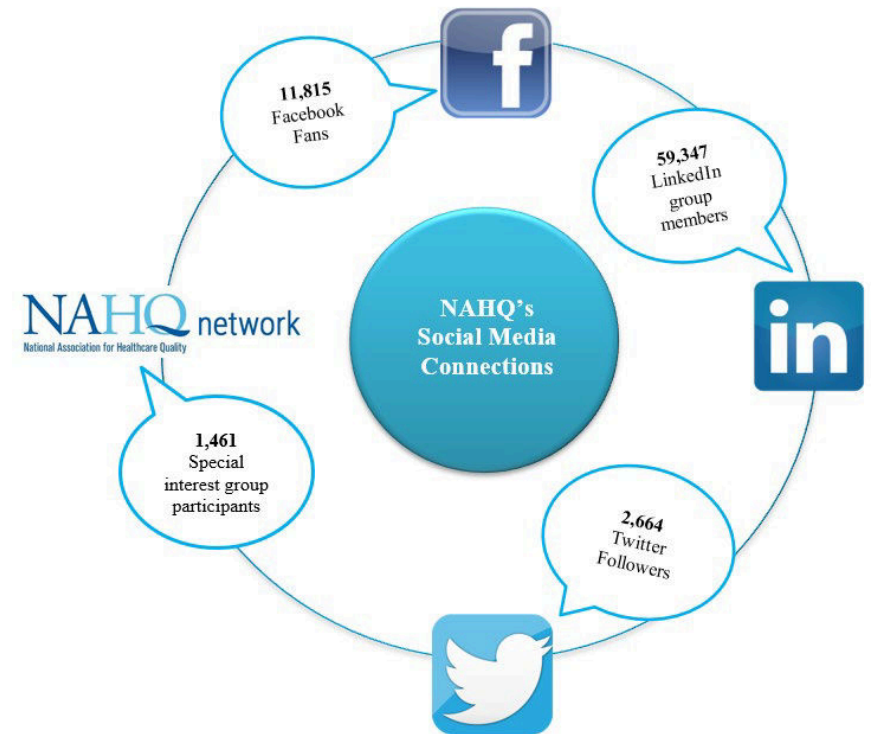
Recognition of the profession

Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.

Certification



Membership & Engagement



NAHQ Volunteers

NAHQ Board of Directors

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Director-at-Large

Eric Witte, PT DPT MBA CPHQ

Director-at-Large

Emmett Ervin, MPA CPHQ

Healthcare Quality Certification Commission Chair

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Competencies Commission Chair

Patricia Resnik, MJ MBA RRT FACHE CPHQ CHC

Education Commission Chair

Nancy Curdy, MSN MS-HQPS RN CPHQ CPPS

Recognition of the Profession Commission Chair

Stephanie Mercado, CAE CPHQ

CEO & Executive Director



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Filiz Demirci

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Rebecca Cahill

April Taylor

Michelle Scharnott

Kathy Mechler

Diane Pitchford

Sandi Greenawalt

Abel Tadesse

Jhun De Villa

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Carole Pulaski

Mary Huddleston

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Stephanie Mercado

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Cynthia McCauley

Melanie Meyer

Amy Donaldson

Cheri Hahn

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Gail Miller

Hazel De Leon

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Members

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Carole Guinane

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Members

Gregory Stockslager

Cathy Duquette

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Kori Wolcott

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Carla Snyder

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Jose Quintana

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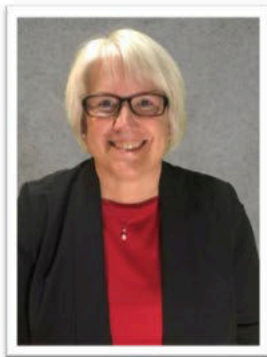
Kristi Haas

Past Presidents

Rebecca Dimitroff Jones (1976)
Becky Jones (1977)
Becky Eiss (1978)
Sandra Ambrosi (1979)
Robert Warner (1980)
Barbara Hubbard Conway (1981, 1984)
Patsy Flensburg (1982)
Mary Howland (1983)
Anna Prescott (1985)
Kay Speece (1986)
Ann Schmitt (1987)
Kay Cerjak (1988)
Pat Lefkowitz-Ziegler (1989)
Sherry Peterson (1990)
Judy Homa-Lowry (1991)
Sandra Bassett Robinson (1992)
Claire Davis (1993)
Frank Appel (1994)
Jean Macrander (1995)
Janet Brown (1996)
Sarah Tackett (1997)
Diane Rogier (1998)
Diane Mikell (1999)
Jennifer Brown (2000)
Kathryn Clinefelter (2001)

Faye Wilson (2002)
Lj Guthman (2003)
Nancy Clafin (2004)
John Hartley (2005)
Anna Marie Butrie (2006)
Heidi Benson (2007)
Thomas Smith (2008)
Cathy Munn (2009)
Linda Scribner (2010)
Susan Goodwin (2011)
Betty Brown (2012)
Lee Hamilton (2013)
Lenard L. Parisi (2014)
Mary Huddleston (2015)
Michael Greer (2016)
Nancy Curdy (2017)
Carole Pulaski (2018)
Sandra Jones (2019)

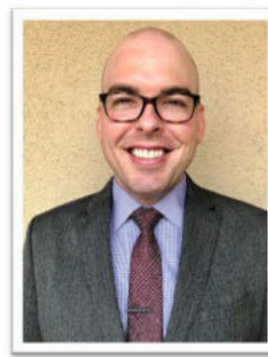
Professional Recognition



Tricia Elliott
NAHQ Fellow



Jacque Cole
Claire Glover
Distinguished
Member



Michael Skaret
JHQ
Impact Article
of the Year



Sheranda Fesler
Rising Quality Star