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Strategic Plan

Vision: The healthcare quality profession is recognized and valued as essential.

Mission: To advance the Healthcare Quality Profession leading to positive health outcomes.

Strategic Goal Areas:

Certification/Recertification
The healthcare quality profession is strengthened by certification and recertification programs which are based on industry standards of certifying bodies.

Education
NAHQ is the primary source for healthcare quality education for the healthcare quality professional to advance the profession.

Essential Competencies
To define the body of knowledge and competencies for the healthcare quality profession.

Recognition of the profession
Individuals working in healthcare quality identify themselves as a member of the profession and employers recognize the profession.
Certification

Total CPHQ's

<table>
<thead>
<tr>
<th>Year</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total CPHQ's</td>
<td>7,439</td>
<td>8,163</td>
<td>8,757</td>
<td>9,086</td>
<td>9,687</td>
</tr>
</tbody>
</table>

Exam Candidates

<table>
<thead>
<tr>
<th>Year</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam Candidates</td>
<td>1,578</td>
<td>1,420</td>
<td>1,524</td>
<td>1,456</td>
<td>1,940</td>
</tr>
</tbody>
</table>

U.S. Pass Rate

<table>
<thead>
<tr>
<th>Year</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Pass Rate</td>
<td>75%</td>
<td>71%</td>
<td>82%</td>
<td>76%</td>
<td>72.5%</td>
</tr>
</tbody>
</table>
Membership & Engagement

Year-End Membership Total

<table>
<thead>
<tr>
<th>Year</th>
<th>Membership Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>5,188</td>
</tr>
<tr>
<td>2013</td>
<td>5,885</td>
</tr>
<tr>
<td>2014</td>
<td>6,106</td>
</tr>
<tr>
<td>2015</td>
<td>6,541</td>
</tr>
<tr>
<td>2016</td>
<td>6,891</td>
</tr>
</tbody>
</table>
NAHQ Teams and Volunteers

**NAHQ Board of Directors**
Michael Greer, RN MHA CPHQ CJCP  
President
Nancy Curdy, MSN MS-HQPS RN CPHQ CPPS  
President Elect
Mary Huddleston, MHSE BSN RN CPHQ FNAHQ  
Immediate Past President
Carrie Donovan, MSA CPHQ  
Secretary/Treasurer
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Sandra Jones, BSN MSM RN CPHQ CPHRM LNCC  
Director at Large
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Healthcare Quality Certification Commission Chair
Jason Gillikin, BA CPHQ  
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Competencies Commission Chair
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Lenard Parisi

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Linda Weirauch

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Members
Tina Bailey

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Education Commission
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Stephanie Iorio

Members
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Joyce Hall
Ellen Hargett
Marian Savage
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Kathleen Nichols
Carole Pulaski
Beth Rowett

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Kathy Chai
Anita Garrison
Kate Hatfield
Sandra Robinson
Faye Wilson

Healthcare Quality Certification Commission
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Members
Linda Scribner
Mike Thompson
Sherry Mazer
Emmett Ervin
Timothy McClung
Peter Vance
Michelle Scharnott
April Taylor

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Members
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Stephanie Iorio
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Carole Pulaski
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Stephanie Mercado

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Members
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Phyllis Dorough
Julia Downey
Puja Patel
Rachel Raia
April Schmidt

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Kevin C. Park
Pamela K. Scarrow
Joann Speer Sorra
Kathleen Tornow Chai
Susan V. White
Nidia Williams

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Nancy Terwoord
Michael Greer
Nancy Curdy

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Members
Yvonne Acker
Cathy Duquette
Cheri Graham-Clark
Linda Weirauch
Brenda Sthen

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Members
Sarah Kalaf
Martha Kay Seiger
Matt Sevier
Devin Terry
Erik Wilson

Test Development Team
Chair
April Taylor
Members
Kristen Geisler
Rebecca Cahill
Bank Aramvareekul
Laura Connolly
Albert Koehler
Past Presidents

Rebecca Dimitroff Jones (1976)
Becky Jones (1977)
Becky Eiss (1978)
Sandra Ambrosi (1979)
Robert Warner (1980)
Barbara Hubbard Conway (1981, 1984)
Patsy Flensborg (1982)
Mary Howland (1983)
Anna Prescott (1985)
Kay Speece (1986)
Kay Cerjak (1988)
Pat Lefkowitz-Ziegler (1989)
Sherry Peterson (1990)
Judy Homa-Lowry (1991)
Sandra Bassett Robinson (1992)
Claire Davis (1993)
Frank Appel (1994)
Jean Macrander (1995)
Janet Brown (1996)
Sarah Tackett (1997)
Diane Rogier (1998)
Diane Mikell (1999)
Kathryn Clinefelter (2001)
Lj Guthman (2003)
Nancy Claflin (2004)
John Hartley (2005)
Anna Marie Butrie (2006)
Heidi Benson (2007)
Thomas Smith (2008)
Cathy Munn (2009)
Linda Scribner (2010)
Susan Goodwin (2011)
Betty Brown (2012)
Lee Hamilton (2013)
Lenard L. Parisi (2014)
Mary Huddleston (2015)
Professional Recognition

Claire Glover Distinguished Member Award- Thomas Smith
Luc R. Pelletier Healthcare Quality Award- Ava Dobin
Rising Quality Star- Marian Savage

JHQ Impact Article of the Year Award- Shauna Roberts